

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

ORIGINAL

RECEIVED
JUN 28 2001
ILLINOIS COMMERCE COMMISSION
CONSUMER AFFAIRS DIVISION
SPRINGFIELD OFFICE
For Commission Use Only

Regarding a complaint

by LEWIS CATO
(Person making the complaint)

Case 01-0476

against MIDWESTERN TELECOMMUNICATION INC.
(Utility name)

as to CALLS I NEVER MADE, CLAIMS FROM EMPLOYEES AT MTI

STATING THAT they Bill EVERY TWO months, disconnection of service with
(Reason for complaint) (Loss of work because of)

in Chicago / Mattison Illinois.

CHIEF CLERK'S OFFICE

JUN 29 10 01 AM '01

ILLINOIS
COMMERCE
COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1839 OAK PARK AVE BERwyn, IL 60402

The service address that I am complaining about is P.O. Box 2049 MATTISON IL 60443

My home telephone number is (708) 484-3201

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at (312) 349-9578 pager / 708 484-3201

MIDWESTERN TELECOMMUNICATION INC. (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

The Book called Rules of practice only STATES Laws about
FCC procedures, NOT on Rules of violation By utility
companies.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? Yes ☒ No

Has your complaint filed with that office been closed? Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

I FIRST got disconnected, I was NOT WARNED, the Red Final Notice MAILED TO me on the day of disconnection, I WAS TOLD BY 2 people at MTI THAT I had until 07th of the next month to pay the REST OF the Bill. Kitty told me I had until the 07th. BUT I got disconnected. ON 4-27-01 I got a pager on my Beeper, BUT I lost the JOB Because my BOSS was trying to call me FOR work. my phone was disconnected on 4-27-01. I also Requested STATEMENTS for March → May, BUT Gregory at customer service said that Billing is made every two months, this is the reason I have not gotten my statements, BUT THAT I will receive my statements as Gregory Requested them. I waited two week, NO STATEMENTS. AT this moment I went to the ICC and started my complaints, THAT MTI NEVER send STATEMENTS and also Double Billing for calls I NEVER made.

Please clearly state what you want the Commission to do in this case. I want compensation for the JOB I LOST on 4-27-01 \$400.00 dollars, Because MTI never sent me statements telling me to pay my bills, this is a scam scheme on MTI PART IF they pay it off that they sent STATEMENTS BUT never do until it's to late, they disconnect, which customer have to pay up \$5.00 fee

(P.S. I BE NOT RESPONSIBLE FOR 419 CALLS BECAUSE OF CROSS LINES. there is more I will say, but) will leave this for hearing

Date:

6-25-01
(Month, day, and year)

Complainant's signature

Lewis Cato

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

NO.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, LEWIS CATO, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Lewis Cato

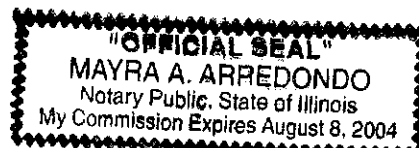
(Signature)

Subscribed and sworn/affirmed to before me this Mon day of

June 25, 2001

Notary Public, Illinois

NOTE:



Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.